

Mrs Susan A Dilks
Simply Menopausal
Scraptoft House
Hamilton Lane, Scraptoft
Leicester
LE7 9SB

16 January 2020

**Care Quality Commission
Health and Social Care Act 2008
Notice of decision to register a manager in respect of a regulated activity
subject to agreed conditions:**
Mrs Susan Alyson Dilks
Family planning

Our Reference: RGP1-8202101579
Account number: 1-7603426349

Dear Mrs Dilks

We have completed our assessment of your application. We have decided to register you to manage the regulated activity shown below, subject to the conditions that you applied for, or that we have already agreed in writing.

Regulated Activity:
Family planning

Conditions of registration: Mrs Susan Alyson Dilks

- This Regulated Activity may only be managed at or from the following locations:
 - **144a New Walk Leicester** 144a, New Walk, Leicester, LE1 7JA

We will send your certificate of registration to manage the regulated activity in due course.

We are serving this notice under Section 28 of the Health and Social Care Act 2008.

If you have any questions about this notice, you can:

- a) Look at our website: www.cqc.org.uk/registration
- b) Contact your local inspector or registration inspector
- c) Contact our National Customer Service Centre using the details below:

Telephone: 03000 616161

Email: enquiries@cqc.org.uk

Write to: Care Quality Commission
Citygate
Gallowgate
Newcastle upon Tyne
NE1 4PA

If you do get in touch, please make sure you quote our reference number (RGP1-8202101579) as it may cause delay if you are not able to give it to us.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Ian Trenholm', with a stylized, cursive script.

Ian Trenholm
Chief Executive